List of FAQs/Insights

# Students

1. What is the ETA for my problem to be solved?

Answer – a table of ui-grid with static data mentioning category of issues and their ETAs

1. What is the process of addressing a grievance?

Answer - the issues raised on this portal will be assigned to concerned grievance resolving committee and you will be notified when the committee member starts taking an action.

1. What if I am not satisfied with the resolution of a grievance?

//Updated FAQs

## Students

1. What is the status of my grievance with Id – 1236
2. What is the eta of grievance for type – Dropdown of grievances
3. How do I re-open my grievance
4. How many grievances are in the following state – Dropdown of states of grievance
5. How many grievances have been lodged between DATE 1 and DATE 2
6. How many grievances have I lodged for the dept. – Dropdown of departments
7. How can I escalate my grievance?

# Committee Member

4 same questions from panel

# Principal

4 same questions from panel

# Ombudsman

4 same questions from panel

# AICTE

4 same questions from panel

1. Total number of institutes affiliated by A.I.C.T.E.?
2. Total number of grievances reported?
3. Total number of addressed grievances?
4. Total number of In Action Grievances
5. Total number of Delayed Grievances
6. Total number of Re-Open Grievances