List of FAQs/Insights

# Students

1. What is the ETA for my problem to be solved?

Answer – a table of ui-grid with static data mentioning category of issues and their ETAs

1. What is the process of addressing a grievance?

Answer - the issues raised on this portal will be assigned to concerned grievance resolving committee and you will be notified when the committee member starts taking an action.

1. What if I am not satisfied with the resolution of a grievance?

//Updated FAQs

## Students

1. What is the status of my grievance with Id – 1236
2. What is the eta of grievance for type – Dropdown of grievances
3. How do I re-open my grievance
4. How many grievances are in the following state – Dropdown of states of grievance
5. How many grievances have been lodged between DATE 1 and DATE 2
6. How many grievances have I lodged for the dept. – Dropdown of departments
7. How can I escalate my grievance?

# Committee Member

4 same questions from panel

# Principal

4 same questions from panel

# Ombudsman

4 same questions from panel

# AICTE

4 same questions from panel

1. What are the number of grievances filed, resolved in College of University? – Drop Down
2. How many grievances are pending for the university/college?
3. Total number of institutes affiliated by A.I.C.T.E.?
4. Total number of grievances reported?
5. Total number of addressed grievances?
6. How many grievances were lodged in the last 6 months?
7. Which college/university had the maximum grievances lodged, resolved in the last 6 months